

When there are deductions to your claim, we want you to know the reason

If you see that Wildwood has made deductions on your claim, please look at your "Claim Summary Report" in the KidKare program to see why the deductions were necessary. If you can't find the online report or don't have access to KidKare, we can explain the details by phone or email (or snail mail) you a copy of the claim summary.

Deductions occur for many reasons when meal records don't meet USDA requirements. Below are a few of the common reasons why deductions happen.

- Menus are incomplete (missing one or more food components)
- A whole grain rich item not served (or marked) each day
- Sign-In/Sign-Out (SI/SO) records don't match the meals claimed (SI/SO records are used to verify claims when questions arise, or when a reconciliation is done.)
- More children are claimed than allowed by licensing
- Enrollment form has not been received (or renewed)
- Non-compliant food item served, like vanilla wafers or other grain-based desserts (cookies, bars, pastries, etc.)

What's the big deal about Record Keeping?

Keeping accurate records is important for any business but especially when a business receives government funds. As you will notice with any federal program, there are rules and regulations to follow to receive those funds. By filing a claim with the food program, providers are verifying they have kept accurate and detailed records of children enrolled, menus, attendance, and meal counts on a daily basis.

The CACFP (Child and Adult Care Food Program) is funded by USDA (United States Department of Agriculture) to improve the nutrition of children in licensed care programs. To reach that goal, participating providers may be reimbursed for meals served to children in care, up to a certain limit, when the records meet the stated requirements.

To learn more about your responsibilities as a CACFP participant, please review your Wildwood Agreement.



CLAIMS

We want you to receive the most money possible each month. Claims Corner has useful reminders and hints to help you do just that.

- If you are OPEN and claiming meals on a holiday, please mark your KidKare Calendar and/or write a note on your paper claim to let us know you were open. Without some form of notice or documentation, we must deduct meals served on holidays.
- When school-age children are in care during winter break, please mark them "Out of School" in KidKare or make note on your paper claim of school out dates.

*The last day Wildwood can receive original WY & CO October claims for processing is December 20, 2021.

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*The last day Wildwood can receive original WY & CO November claims for processing is January 24, 2021.

What is a Special Diet Statement?

A Special Diet Statement (also called a Medical Statement) is a form completed by a doctor (or other medical authority) to document allowable food substitutions when a child cannot have milk or other foods required by CACFP Meal Patterns due to a food allergy or a medical condition. Special Diet Statements for infants expire 6 months from the date of issue. For children one-year-old (or older) Special Diet Statements expires one year from the date of issue. **Special Note:** In Wyoming, Special Diet Statements do not expire.

Formula Facts....Did you know?

Infant formulas from outside the United States are generally not creditable for reimbursement. If you'd like to verify whether a certain brand of formula can be reimbursed by CACFP, give us a call. We're happy to look at the nutrition facts to determine whether a special diet statement is needed.

USDA Nondiscrimination Statement

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, Its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English. To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at:

http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov. This institution is an equal opportunity provider.



A New Way to View Your Claim Summary Report

- 1. Login to your KidKare account
- 2. Select Food Program on the left-hand side of screen
- 3. Click on "View Claims"
- 4. Choose the month you want to see
- 5. Click on the Blue Box "Print Claim Summary Report"

Report will generate as a small box in the bottom-left corner of your screen. Click to open the digital report and review the details. You don't need to print the report unless you want to.



Due to the extended national health emergency, Wildwood will be conducting "Virtual Visits". The virtual visit allows the monitor to "see" the meal being served, the children present, and to verify that menus and meal records are up to date. Although there will be a learning curve with this technology, our staff will work with you to determine the best option based on the type of device you have available. Two of the next three reviews for each provider will be done using a virtual platform. The USDA has extended the waiver for on-site reviews until 30 days after the end of the public health emergency.

